

## **AMENDMENT NO. 9 TO MASTER SERVICES AGREEMENT EFFECTIVE SEPTEMBER 16, 2014**

This Amendment No. 9 (“Amendment”) amends the Master Services Agreement effective as of September 16, 2014, which was modified by Amending Agreement No.1 dated December 15<sup>th</sup>, 2014, Amending Agreement No. 2 dated December 14, 2015, Amending Agreement No. 3 dated October 25, 2016, Amending Agreement No. 4 dated March 28, 2017, Amending Agreement No. 5 dated July 26, 2018, Amending Agreement No. 6 dated October 22, 2018, Amending Agreement No. 7 dated February 11<sup>th</sup>, 2019, and Amending Amendment No. 8 dated March 30, 2021 (collectively the “Agreement”) between City of Olathe (“Client”) with a principal place of business located at 1385 S Robinson Olathe, KS 66051 and Paymentus Corporation, a State of Delaware Corporation with a principal place of business at 11605 N. Community House Road, Suite 300, Charlotte, North Carolina 28277 (“Paymentus”). Client and Paymentus are also referred to as “Party” and collectively as the “Parties.” This Amendment is effective at the time of the last to sign of the Parties (“Amendment Effective Date”).

### **STATEMENT OF PURPOSE**

Client and Paymentus entered into the Agreement for electronic bill payment services;

The Parties agree to amend the Agreement to add printed bill statements.

### **AGREEMENT**

In consideration of mutual covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Client and Paymentus agree as follows:

1. **Amendment.** The Agreement is hereby amended as of the Amendment Effective Date as follows:
  - 1.1 Schedule A – Paymentus Fee Schedule (“Schedule A”) of the Agreement is hereby deleted and the new Schedule A attached here to is substituted in lieu thereof.
2. **Miscellaneous:**
  - 2.1 This Amendment is binding and inures to the benefit of the Parties and their respective successors and assigns.
  - 2.2 All other terms and conditions of the Agreement not modified by this Amendment remain in full force and effect.
  - 2.3 This Amendment may be executed in two or more counterparts, each of which shall be deemed to be an original, but all of which shall constitute one and the same instrument.

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment to be executed by their duly authorized representatives.

**CITY OF OLATHE**

By:   
John W. Bacon (Feb 7, 2024 13:25 CST)

Printed Name: John W. Bacon

Title: Mayor

Date: 2/7/2024

**PAYMENTUS CORPORATION**

By: *Peter Fanous*

Printed Name: Peter Fanous

Title: Senior Vice President

Date: Feb 8, 2024

## Schedule A – Paymentus Fee Schedule

The Paymentus Fee will be as specified below, and will be paid by either Client (“Client Fee”) or User (“User Fee”) based on the identified Fee Model

Payment Methods	Payment Type	Paymentus Fee	Fee Model
<b>Instant Payment Network™</b>  All payment methods offered under IPN and digital wallets such as PayPal, Venmo, PayPal Credit, Apple Pay, Google Pay, Amazon Pay, PayPal CFS and others as offered by Paymentus	Utility & Miscellaneous Non-Utility	1.50% of payment amount or \$1.00; whichever is greater	Client Fee
	Misc.-Animal Control	2.95% of payment amount or \$1.25; whichever is greater	User Fee
<b>Credit, Debit Card</b>	Utility	Interchange plus 0.10% Basis Points, plus \$0.10 per payment	Client Fee
	Miscellaneous Non-Utility	2.80% of payment amount or \$1.25; whichever is greater	Client Fee
	Misc. Animal Control	2.95% of total payment amount or \$1.25; whichever is greater	User Fee
	Taxi Services and False Alarms	\$1.95 per payment	Client Fee
<b>ACH/eCheck</b>	Utility, Miscellaneous Non-Utility, Taxi Services and False Alarms	\$0.30 per payment	Client Fee
	Misc. Animal Control	2.95% of payment amount or \$1.25; whichever is greater	User Fee
<b>IVR Technology</b>		\$0.70 per payment	Client Fee

## Schedule A – Paymentus Fee Schedule (continued)

Payment Methods	Paymentus Fee	Fee Model
<b>Enterprise Communication Messaging (“ECM”)</b>  Outbound Messaging (SMS, Email, IVR)	5,000 messages per month included at no cost.  In excess of 5,000 per month: <ul style="list-style-type: none"> <li>• \$0.15 per IVR message</li> <li>• \$0.05 per Email</li> <li>• \$0.05 per SMS</li> </ul> *Customer initiated messages are not included in ECM.	Client Fee

Payment Type	Average Payment Amount	Maximum Payment Amount
Utility	\$105.00	\$25,000.00
Non- Utility		\$10,000.00
Taxi Services and False Alarms	\$85.00	\$200.00
Misc. Animal Control		\$10,000.00

Multiple payments can be made. Paymentus may apply different limits per transaction for user adoption or to mitigate risks.

CUSTOMER STATEMENTS- PRINT/MAIL AND EMAIL	
Single Page Statement w/postage*	\$0.74
Additional/Multiple Pages	\$0.15 each
Fast Forwarding	\$0.40 each
Postage Deposit	\$TBD
Electronic Statement Presentment	\$0.18 each

The parties have agreed to the following:

\* Customer will be notified by Paymentus of U.S. Postal rate or paper prices increases that occur and any such increases will be rounded up to the next half cent and added to the costs of each piece mailed.