

Granicus Proposal for Olathe KS

ORDER DETAILS

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Order #: Q-485739
Prepared On: 24 Sep 2025
Expires On: 22 Nov 2025

ORDER TERMS

Currency: USD
Payment Terms: Net 90 (Payments for subscriptions are due at the beginning of the period of performance.)
Current Billing Term
End Date: 26 Mar 2026
Period of Performance: The Agreement will begin on date of signature and will continue through the end of the then current billing term.

The subscription includes the following domain(s) and subdomain(s):
<http://olatheks.org>

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Terminating Subscriptions		
Solution	Quantity/Unit	Prior Annual Fee
govAccess Developer Toolkit	0 Each	\$10,696.46
eComment	0 Each	\$2,747.79
SUBTOTAL:		\$13,444.25

Existing Subscriptions			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
Communications Cloud	Annual	1 Each	\$26,372.33
Address Identification and Monitoring	Annual	1 Each	\$7,248.15
Single Sign-On (SSO) for other portals	Annual	1 Each	\$2,894.06
Calendar Bookings - Up-to 50 resources	Annual	1 Each	\$4,514.75
Legistar	Annual	1 Each	\$18,202.26
Enterprise SSO	Annual	1 Each	\$0.00
Send Agenda (Legistar)	Annual	1 Each	\$0.00
govService Flagship Program	Annual	1 Each	\$31,873.84
Open Platform Suite	Annual	1 Each	\$0.00
Customer Service Hub - Additional Seats	Annual	15 Each	\$21,824.38
govAccess - Maintenance, Hosting, & Licensing Fee - Core	Annual	1 Each	\$13,541.13
govAccess - Maint/Hosting/License Fee - Specialty Sub	Annual	2 Each	\$6,331.95
OpenForms Enterprise License (30 users, 100 forms)	Annual	1 Each	\$12,678.75
OpenForms Azure AD SSO Connector	Annual	1 Each	\$0.00
Recurring Captioning Services	Annual	100 Hours	\$15,744.45
GovMeetings Live Cast	Annual	1 Each	\$9,562.21
Granicus Live Cast Encoding Software	Annual	1 Each	\$1,717.37
Open Platform Suite	Annual	1 Each	\$0.00
SUBTOTAL:			\$172,505.63

One-Time Fees			
Solution	Billing Frequency	Quantity/Unit	One-Time Fee
Government Experience Agent - Onboarding and Optimization	Up Front	1 Each	\$16,500.00
SUBTOTAL:			\$16,500.00

New Subscription Fees			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
Government Experience Agent	Annual	1 Each	\$19,500.00
SUBTOTAL:			\$19,500.00

CREDITS AVAILABLE

The number of Credits acquired due to the above purchase items:

Available Service Credits	
Total Services Catalog Credits:	100

PRODUCT DESCRIPTIONS

Solution	Description
Communications Cloud	The Cloud is a Software-as-a-Service (SaaS) solution that enables government organizations to connect with more people. By leveraging the Cloud, the client will be able to utilize a number of different outreach mediums, including email, SMS/text messages, RSS feeds, and social media integration to connect with its target audiences. The Cloud includes: • Unlimited email sends with industry-leading delivery and management of all bounces • Support to upload and migrate existing email lists • Access to participate in the govDelivery Network • Ability to send mass notifications to multiple devices • 24/7 system monitoring, email and phone support during business hours, auto-response to inbound messages from end users, and emergency support • Text-to-subscribe functionality • Up to 2 Web-hosted training sessions annually • Up to 50 administrators • Up to 1 govDelivery account(s) • Access to a complete archive of all data created by the client for 18 months (rolling) • Up to 3 hours of message template and integration development • Up to 100 subscription topics • Up to 100,000 SMS/text messages per year* *International numbers are not supported. SMS/text messages not used in the period of performance will not carry over to the following year.
Address Identification and Monitoring	Our state-of-the-art software provides ongoing monitoring of short-term rental platforms including major platforms such as Airbnb, VRBO, Booking.com, and FlipKey. We continually review and update our software to align with the evolving state of the platforms to provide a comprehensive dataset. Our machine learning will deduplicate all known Listings into unique Rental Units, where our identification team will provide owner contact information for further enforcement. This product includes: - Ongoing monitoring of all listings in your jurisdiction - Updating listing activity and details on a regular basis - Screenshot activity of every active listing - Deduplication of listings into unique Rental Units - Activity dashboard and map to monitor trends and breakdown of compliance.
Single Sign-On (SSO) for other portals	Single Sign-On (SSO) for other portals

Solution	Description
Calendar Bookings - Up-to 50 resources	Calendar Bookings with Managed Local Calendar integration - Up-to 50 resources
Legistar	Legistar is a Software-as-a-Service (SaaS) solution that enables government organizations to automate the entire legislative process of the clerk's office. Clerks can leverage Legistar to easily manage the entire legislative process from drafting files, through assignment to various departments, to final approval. Legistar includes: • Unlimited user accounts • Unlimited meeting bodies and meeting types • Unlimited data storage and retention • Up to one (1) Legistar database • Up to one (1) InSite web portal
Enterprise SSO	Ability for a third-party Enterprise identity provider (i.e. Okta, Auth0) to be SAML integrated into the Host Compliance application.
Send Agenda (Legistar)	Send Agenda is dependent on an active subscription to the relevant govMeetings agenda.
govService Flagship Program	+++govService Flagship Program includes access to: • Digital Service Submission Volume: Up to forty-five thousand (45,000) annual submissions (or cases) submitted for management and resolution in govService. • Up to fifty (50) digital services (ie., workflows/business processes) built, activated and live in govService using either Service Designer (includes any services built by Granicus) or prebuilt myServices. • Template Library: Leverage a number of pre-built templates from an existing library. Agencies may configure settings, permissions, and workflow stages. • Customer Portal: An online self-service portal to provide a common interface where users can access services and personalized information including historical requests. • Back-office Administration: Internal employees processing services are provided a portal to log-in and access assigned tasks, fulfill requests, and complete desired workflow. • Service Designer: Build no-code/low-code digital services using tools such as Form Builder, Integration Manager, and Workflow

Solution	Description
	Designer. • Customer Service Hub: An integrated constituent contact tracking solution for up to three (3) licensed seats; users able to access workspaces such as Inbox, Face-to-Face, Search, Phone Team, and Reception. Note: additional seats will incur maintenance costs. • Citizen Mobile App (beta product): Increase channel shift and provide service delivery from your hands with native iOS and Android mobile apps by allowing people to report pot holes, request a service or submit an application. • System Polling Solution (SPS) (beta product): Integrate third-party systems with two-way syncing to delay integrations, poll for status updates, or trigger additional notifications.
Open Platform Suite	Open Platform is access to MediaManager, upload of archives, ability to post agendas/documents, and index of archives. These are able to be published and accessible through a searchable viewpage.
Customer Service Hub - Additional Seats	Additional Customer Service Hub seat license.
govAccess - Maintenance, Hosting, & Licensing Fee - Core	The govAccess Maintenance, Hosting, and Licensing plan is designed to equip the client with the technology, expertise and training to keep the client's website relevant and effective over time. Services include the following: • Ongoing software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
govAccess - Maint/Hosting/License Fee - Specialty Sub	Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription: • Monthly software updates • Unlimited technical support (6:00 AM – 6:00 PM PT, Monday –

Solution	Description
	Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
OpenForms Enterprise License (30 users, 100 forms)	OpenForms is a digital forms builder specifically designed for Government. Government services can be complicated, but the experience for the residents accessing them shouldn't have to be. OpenForms is perfect for the business of government, with capabilities that will help you convert complex, multi-page forms and processes into simple, step-by-step online forms that adjust based on customers responses. The Enterprise plan to accelerate digital transformation for up to: 30 users, 100 published forms. Key features include: • Workspaces • Response workflows • Custom documents (Certificates, permits, formal letters & more) • Connector: Microsoft SharePoint Lists • Form versioning & scheduling • Drag and drop form builder • Display logic and calculations • Payments • Insights dashboard • Form analytics • Support team access • Save responses • Unlimited responses • Data connections and API access • Up to: 50GB file uploads, 2,000 web API calls per hour, 20 custom documents per form
OpenForms Azure AD SSO	OpenForms integrates with your Microsoft Azure Active Directory, giving

Solution	Description
Connector	staff the convenience of a single sign-on experience to the OpenForms application. Automatically map the appropriate roles and permissions in OpenForms to relevant AD users based on the group they're assigned to. Azure AD Groups can also be used to organise staff access to Workspaces if this feature is also included in your subscription.
Recurring Captioning Services	Live closed captioning. • All Meetings will incur one hour minimum. • Cancellations within 24 hrs. will be charged 1 hour minimum. • Caption reservations should be reserved two weeks in advance. Jobs with little notice may not be guaranteed coverage, 24 hours as an absolute minimum. • Real Time Captions are provided at an 98% accuracy readability rating • Recurring Caption hours not used in the period of performance will not carry over to the following year.
GovMeetings Live Cast	govMeetings Live Cast provides the ability to manage public meetings from anywhere, on almost any device using cloud based software and a Granicus Live Cast encoder. It will stream public meetings in HD, allow users to live index items, record and publish minutes, and provide archive videos for on-demand viewing.
Granicus Live Cast Encoding Software	Granicus Live Cast Software will convert the video feed for video streaming on the web which will also record video and provides the MP4 file for archive playback. <i>Only used with the Live Cast encoder hardware and Live Cast solution.</i>
Open Platform Suite	Open Platform is access to MediaManager, upload of archives, ability to post agendas/documents, and index of archives. These are able to be published and accessible through a searchable viewpage.
Government Experience Agent	Empower your government services with the Government Experience Agent (GXA), an AI-powered conversational agent designed to deliver clear, accurate, transparent, and accessible support to citizens. Key Features: Data Integration: Ingest unlimited website data sources and non-published, machine-readable PDF documents for GXA to use as sources for responses Unlimited data storage Conversational Intelligence:

Solution	Description
	Responsive UI with precise summarization Conversational history for context-aware interactions Session persistence for seamless user experience without authentication Prompt response caching for faster replies Accessibility & Multilingual Support: Compliance with WACG 2.2 AA Standards Available in English, French, and Spanish Transparency & Trust: Source citation for every response to ensure verification and accountability Automated response evaluation to maintain high standards of quality, relevance, and accuracy Backend console view of interaction data history to provide records of interaction content, feedback, and metadata Safety & Compliance: Built-in prompt-level, and LLM-specific guardrails to ensure safe and compliant interactions Automation & Analytics: Automated web scraper to keep data sources up to date User interaction analytics for performance insights Ongoing Partnership Consultation: One (1) Experience Services manager review per quarter to review insights from GXA's analytics and provide guidance on ongoing optimization. This quarterly review will include recommendations on how to best leverage the included service credits to achieve your agency's specific goals. Premium Product Support 5 days a week: Premium Support provided Monday through Friday. Additional Terms:

Solution	Description
	Third-party / custom integrations are not included in the subscription. Included service credits must be redeemed within one year of purchase.
Government Experience Agent - Onboarding and Optimization	Initial setup, configuration, and optimization of GXA to get the agent live and embedded into your website. Deliverables include: Initial GXA technical configuration Branding configuration Professional Project Management (daily standup meetings; weekly communications) One (1) 60-minute Predefined Response Questions (PRQ) Workshop One (1) web traffic report including top trafficked pages and most used search terms (assumes client provides access to Google Analytics & Google Search Console or similar web analytics tool) Up to one (1) tailored list of 300 commonly asked questions to support UAT One (1) AI-driven Jurisdictional Awareness Report Up to four (4) hours of GXA administrative console training Onboarding must be initiated within six weeks of contract close date.

GRANICUS ADVANCED NETWORK AND SUBSCRIBER INFORMATION

- **Granicus Communications Suite Subscriber Information.**
 - o Data provided by the Client and contact information gathered through the Client's own web properties or activities will remain the property of the Client ('Direct Subscriber'), including any and all personally identifiable information (PII). Granicus will not release the data without the express written permission of the Client, unless required by law.
 - o Granicus shall: (i) not disclose the Client's data except to any third parties as necessary to operate the Granicus Products and Services (provided that the Client hereby grants to Granicus a perpetual, non-cancelable, worldwide, non-exclusive license to utilize any data, on an anonymous or aggregate basis only, that arises from the use of the Granicus Products by the Client, whether disclosed on, subsequent to, or prior to the Effective Date, to improve the functionality of the Granicus Products and any other legitimate business purpose, including the right to sublicense such data to third parties, subject to all legal restrictions regarding the use and disclosure of such information).
- **Data obtained through the Granicus Advanced Network.**
 - o Granicus offers a SaaS product, known as the Communications Cloud, that offers Direct

Subscribers recommendations to subscribe to other Granicus Client's digital communication (the 'Advanced Network'). When a Direct Subscriber signs up through one of the recommendations of the Advanced Network, that subscriber is a 'Network Subscriber' to the agency it subscribed to through the Advanced Network.

- o Network Subscribers are available for use while the Client is under an active subscription with Granicus. Network Subscribers will not transfer to the Client upon termination of any Granicus Order, SOW, or Exhibit. The Client shall not use or transfer any of the Network Subscribers after termination of its Order, SOW, or Exhibit placed under this agreement. All information related to Network Subscribers must be destroyed by the Client within 15 calendar days of the Order, SOW, or Exhibit placed under this agreement terminating.
- o Opt-In. During the last 10 calendar days of the Client's subscription, the Client may send an opt-in email to Network Subscribers that shall include an explanation of the Client's relationship with Granicus terminating and that the Network Subscribers may visit the Client's website to subscribe to further updates from the Client in the future. Any Network Subscriber that does not opt-in will not be transferred with the subscriber list provided to the Client upon termination.

THIRD PARTY DISCLAIMER

Closed Captioning and Meeting Services: Client and Granicus may agree that a third party will provide closed captioning, transcription services, or other meeting services under this Agreement. In such case, Client expressly understands that the third party is an independent contractor and not an agent or employee of Granicus. Granicus is not liable for acts performed by such an independent third party.

TERMS & CONDITIONS

- This quote, and all products and services delivered hereunder are governed by the terms located at <https://granicus.com/legal/licensing>, including any product-specific terms included therein (the "License Agreement"). If your organization and Granicus has entered into a separate agreement or is utilizing a contract vehicle for this transaction, the terms of the License Agreement are incorporated into such separate agreement or contract vehicle by reference, with any directly conflicting terms and conditions being resolved in favor of the separate agreement or contract vehicle to the extent applicable.
- If submitting a Purchase Order, please include the following language: The pricing, terms and conditions of quote Q-485739 dated 24 Sep 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of Olathe KS to provide applicable exemption certificate(s).
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- Upon the effective date, this Agreement shall supersede and replace any previous agreement between the parties for the Terminating and/or Existing Subscriptions listed herein. All such prior agreements between the parties are hereby void and of no force and effect.
- Client will be invoiced for use of any product or service measured or capped by volume or amount of usage that exceeds the permitted amount set forth in this Quote at the same cost or rate set forth herein.

For All Services Credits (including Service Catalog Credits and SimpleSupport):

Credits must be purchased prior to use and are allocated towards any services performed by Granicus included in the Service Credit portfolio for the number of credits indicated therein. Credits cannot be used towards software subscription purchases. Credits are consumed as Services are performed during the applicable period of performance and must be used during that period of performance or they will expire. If Client fails to use the credits within the period of performance due to factors outside of Granicus' control, Granicus will not be obligated to refund any credits and will be under no obligation to perform the Services.

BILLING INFORMATION

Billing Contact:		Purchase Order Required?	☐ - No ☐ - Yes
Billing Address:		PO Number: <i>If PO required</i>	
Billing Email:		Billing Phone:	

If submitting a Purchase Order, please include the following language:

The pricing, terms, and conditions of quote Q-485739 dated 24 Sep 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.

AGREEMENT AND ACCEPTANCE

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Olathe KS	
Signature:	
Name:	
Title:	
Date:	