

**COMPETITION EXCEPTION REPORT**

Competition exception is the decision to purchase without competition through the use of bidding, formal solicitation, request for qualification, or a request for proposal when competition is available.

**SOLE SOURCE**

Only one vendor possesses the unique and singularly available capability to meet the requirement such as technical qualifications, ability to deliver based on distribution restrictions, or services from a public utility. See the Purchasing Manual Section 40.2 for examples.

Procurement Contact: Victoria Smith

Date: 07/08/2019

Department Contact: Chris Peak

E1 Doc No.: _____

Total Cost: \$60,000.00

COMMODITY/SERVICE DESCRIPTION:

ManageEngine software licenses are as follows:

ServiceDesk – Helpdesk Ticketing, IT Asset Management, IT/End-User Knowledgebase, IT Purchase tracking, Helpdesk Self-Service for end-users

Desktop Central – Software patching, installing/removing software, capturing asset management data for ServiceDesk, remote control to client computers, running custom configurations on computers, etc.

ADManager Plus – Adding, removing, modifying users, groups, computers, etc. in Active Directory

ADAudit Plus – CJIS reporting of user and file tasks, tracks all changes made in Active Directory, tracks all changes made on all file servers

CER/SOLE SOURCE JUSTIFICATION:

After receiving quotes from the limited number of vendors permitted to sell Manage Engine software licenses, it was determined that buying direct from Opstrics, Inc. offered the best and final price for the Manage Engine software licenses. These products combine to provide us with complete life-cycle management of our Active directory users and computers.

Approved: _____

(Department Director)

Approved: _____

(Procurement Manager)

Over \$25,000:

Approved: _____

(City Manager)