



City of Olathe

COUNCIL AGENDA ITEM

MEETING DATE: 3/17/2020

DEPARTMENT: Information Technology

STAFF CONTACT: Mike Sirna/Amy Tharnish

SUBJECT: Consideration of renewal of contract to Denovo, for JD Edwards EnterpriseOne Hosting and CNC Managed Services.

ITEM DESCRIPTION:

Consideration of renewal of contract to Denovo, for JD Edwards EnterpriseOne Hosting and CNC Managed Services.

SUMMARY:

The City currently uses Denovo for JD Edwards EnterpriseOne Hosting and CNC Managed Services.

The service, for a fixed price, provides unlimited 24/7 supports and manages the technical environment to ensure that the system is performing optimally, available and secure. Routine maintenance tasks to maintain system integrity and deploy new capabilities are scheduled and performed after hours and on weekends to avoid conflicts with system availability and business needs. The service is essential for supporting one of the City's critical systems as it requires highly specialized technical skills. The contract also includes hourly rates for services for development, database, and functional resources to be used as needed.

The City initially awarded to Denovo in 2017 through the request for proposal (RFP) process. Denovo offered this renewal at no price increase. Staff recommends a one-year renewal with Denovo through April 15, 2021.

The City spent approximately \$218,283.53 with Denovo in 2019 and anticipates similar spending in 2020.

No Olathe vendors can provide these services.

FINANCIAL IMPACT:

Estimated expenditures \$220,000. Funding will come from the Information Technology Department operating budget.

ACTION NEEDED:

Renewal of contract with Denovo for Hosting and Managed Services.

ATTACHMENT(S):

None
